



# **Unvented water heater**



"Enactment of Directive 2012/19/EU governing electrical and electronic waste (WEEE)"

The barred bin symbol on the appliance and its packaging indicates that the product must be scrapped separately from other waste at the end of its service life. The user must therefore hand the equipment over to a sorted waste disposal facility for electro-technical and electronic equipment at the end of its service life.

equipment at the end of its service life. Alternatively, he may return the equipment to the retailer at the time of purchase of a new equivalent type of appliance. Electronic equipment of size less than 25 cm can be handed over to any electronics equipment retailer whose sales area is at least 400 m2 for disposal free of charge and without any obligation to purchase new product.

Sorted waste collection for recycling, treatment and environmentally compatible scrapping contributes to the prevention of damage to the environment and promotes reuse/recycling.

### **GENERAL SAFETY INSTRUCTIONS**

### CAUTION!

- 1. This manual is an integral part of the product. Keep it with care with the appliance, and hand it on to the next user/owner in case of change of property.
- 2. Read the instructions and warning in this manual carefully, they contain important information regarding safe installation, use and maintenance.
- 3. The appliance must be installed and commissioned by a qualified technician in accordance with local legislation and health and safety regulations. All power circuits must be shut off before you open the front panel and access the electrical components.
- 4. DO NOT use the appliance for any other than its specified use. The manufacturer is not liable for damage resulting from improper or incorrect use or failure to observe the instructions given in this manual.
- 5. Incorrect installation can result in damage to property and injury to persons and animals; the manufacturer is not liable for the consequences.
- 6. DO NOT leave the packaging materials (staples, plastic bags, expanded polystyrene, etc.) within the reach of children they can cause serious injury.
- 7. The appliance may not be used by persons under 8 years of age, with reduced physical, sensory or mental capacity, or lacking the requisite experience and familiarity, unless under supervision or following instruction in the safe use of the appliance and the hazards attendant on such use. DO NOT permit children to play with the appliance. User cleaning and maintenance may not be done by unsupervised children.
- 8. DO NOT touch the appliance when barefoot or if any part of your body is wet.
- 9. Any repairs, maintenance, plumbing and electrical connection must be done by qualified technicians using original spare parts only. Failure to observe the above instructions can compromise the safety of the appliance and relieves the manufacturer of any liability for the consequences.
- 10. The hot water temperature is regulated by a thermostat which also acts as a resettable safety device to prevent dangerous overheating.
- 11. The electrical connection must be done as indicated in this manual.
- 12. If the appliance is equipped with a power cord, the latter may only be replaced by an authorised service centre or professional technician.
- 13. Do not tamper with the overpressure safety device, if supplied

together with the appliance; trip it from time to time to ensure that it is not jammed and to remove any scale deposits. In countries which have enacted EN 1487, the appliance's intake pipe must be equipped with a safety device compliant with the said standard, calibrated to a maximum pressure of 0.7 MPa, including at least a cock, check valve, safety valve and hydraulic load cutout.

- 14. It is normal that water drip from the overpressure safety device and EN 1487 safety unit when the appliance is heating. For this reason one must install a drain, open to the air, with a continuously downwards sloping pipe, in an area not subject to subzero temperatures. Make sure to drain the appliance when it is out of service or in an area subject to subzero temperatures.
- 15. Make sure to drain the appliance when it is out of service or in an area subject to subzero temperatures.
- 16. Water heated to over 50° C can cause immediate serious burns if delivered directly to the taps. Children, disabled persons and the aged are particularly at risk. We recommend installing a thermostatic mixer valve on the water delivery line, marked with a red collar.
- 17. Do not leave flammable materials in contact with or in the vicinity of the appliance.

#### Symbols:

| Symbol   | Meaning   |
|----------|---|
|          | Failure to observe this warning can result in injury, which may even be fatal in certain circumstances  |
| $\Delta$ | Failure to observe this warning can result in damage or injury, even serious in certain circumstances, to <b>property, plants and animals</b> |
| 9        | Observe the product's general and specific safety instructions.   |

### **GENERAL SAFETY STANDARDS**

| Ref. | Warning  | Risk  | Symbol       |
|------|--|---|--------------|
| 1    | Do not open the appliance or remove from<br>its installation   | Electrocution hazard due to the presence of live<br>electrical equipment Personal injury - burns<br>caused by overheated components and wounds<br>caused by sharp edges | ▲            |
| 2    | Do not start or stop the appliance by inserting/pulling the power plug   | Electrocution hazard due to damage to the power cord, its plug or the socket  | $\mathbb{A}$ |
| 3    | Do not damage the power cord   | Electrocution hazard due to bare live wires   | $\land$      |
|      | Do not leave objects on the appliance  | Personal injury due to objects falling off the appliance as a result of vibration   | $\square$    |
| 4    |  | Damage to the appliance or other property<br>due to objects falling off the appliance as a<br>result of vibration   | $\Delta$     |
|      |  | Personal injury due to falling off the appliance  | $\Lambda$    |
| 5    | Do not climb onto the appliance  | Damage to the appliance or other property due to the appliance itself detaching from its mounting   | $\Delta$     |
| 6    | Do not clean the appliance without having<br>first switched it off, pulled its power plug or<br>shut off its power switch                        | Electrocution hazard due to the presence of live electrical equipment   | ⚠            |
| 7    | Install the appliance to a solid wall which is not subject to vibration  | Danger of the appliance falling off the wall due to structural collapse, or noisy operation   | $\land$      |
| 8    | Make the electrical hookup with cables of adequate cross-section   | Danger of fire due to overheating of<br>undersized electrical wires   | ⚠            |
| 9    | Restore all safety and control functions after<br>working on the appliance and check that they<br>are operational before returning it to service | Damage or blocking of the appliance due to improper control   | ▲            |
|      | Drain all components containing hot water, using the bleed cocks, before handling them   | Danger of burns   | $\mathbb{A}$ |
| 11   | Descale the system as given in the product's<br>"safety sheet"; when doing so, ventilate the room,<br>wear safety clothing, make sure not to mix | Personal injury due to contact of the skin and eyes with acid, inhalation or ingestion of noxious chemicals   |              |
|      | products, and protect the appliance itself and<br>any adjacent objects   | Damage to the appliance and adjacent objects due to corrosion by acid   | $\Delta$     |
|      | Do not use insecticides, solvents or aggressive detergents to clean the appliance  | Damage to plastic and painted parts and assemblies  | $\Delta$     |

### Anti-legionella recommendations (European standard CEN/TR 16355)

#### Information

Legionella is a small bacterium, of stick-like form, and is found naturally in fresh water.

Legionnaire's disease is a serious pulmonary infection caused by inhalation of the *Legionella pneumophilia* bacterium and other species of *Legionella*. The bacterium is frequently to be found in the plumbing of houses, hotels and water used in A/C and air cooling systems. The most effective measure against infection is to prevent the bacterium proliferating in water circuits. European standard CEN/TR 16355 provides guidelines for preventing the proliferation of Legionella in drinking water systems, without substituting applicable local legislation.

#### **General recommendations**

"Conditions favourable to the proliferation of Legionella". The following conditions are favourable to the proliferation of Legionella:

- Water temperature in the range 25 50 °C. To reduce the proliferation of Legionella, the water temperature be kept with these limits to prevent them growing or reduce their growth to a minimum. If this is not possible, the drinking water system must be sanitised thermally;
- Stagnant water. To prevent water stagnating for a long time, the drinking water system must be flushed or made to run
  abundantly at least once a week;
- Nutrients, biofilms and sediment in the circuit, including boilers, etc. Sediment may promote the proliferation of Legionella
  and should be regularly eliminated from water storage devices, boilers and expansion/holding tanks (for instance, once
  a year).

As regards storage heater like the present, if:

1) the appliance is switched off for several months at a time or

2) the water temperature is kept constant in the range 25 - 50°C.

the Legionella bacterium may grow inside the tank. If such circumstances, to reduce the proliferation of the bacterium, one must run a thermal sanitisation cycle.

This cycle is suited to use in domestic hot water systems and complies with the guidelines for the prevention of Legionella given in Table 2 of standard CEN/TR 16355 (see below).

|                        | Separate hot and cold water       |                             |  |                                  | Mixed hot and cold water                    |                                      |  |  |   |                                      |
|------------------------|-----------------------------------|-----------------------------|--|----------------------------------|---|--------------------------------------|--|--|---|--------------------------------------|
|                        | No<br>storage                     |                             | Storage                                |                                  | No storage<br>upline of the<br>mixer valves |                                      | Storage upline<br>of the mixer<br>valves |  | No storage<br>upline of the<br>mixer valves |                                      |
|                        | No<br>circulation<br>of hot water | Circulation<br>of hot water | No<br>circulation<br>of mixed<br>water | Circulation<br>of mixed<br>water | No<br>circulation<br>of mixed<br>water      | Circulation<br>of mixed<br>water     | No<br>circulation<br>of mixed<br>water   | Circulation<br>of mixed<br>water                             | No<br>circulation<br>of mixed<br>water      | Circulation<br>of mixed<br>water     |
| Ref. in<br>Enclosure C | <b>C</b> .1                       | C.2                         | C.3                                    | C.4                              | C.5   | C.6                                  | C.7                                      | C.8  | C.9   | C.10                                 |
| Temperature            | -                                 | ≥ 50 °C <sup>e</sup>        | in<br>storage<br>heater <sup>a</sup>   | ≥ 50 °C e                        |   | thermal<br>disinfection <sup>d</sup> | in<br>storage<br>heater <sup>a</sup>     | ≥ 50 °C <sup>e</sup><br>thermal<br>disinfection <sup>d</sup> | disinfection <sup>d</sup>                   | thermal<br>disinfection <sup>d</sup> |
| Stagnation             | -                                 | $\leq$ 3 l <sup>b</sup>     | -                                      | ≤ 3 I <sup>b</sup>               | -   | ≤ <b>3 I</b> <sup>b</sup>            | -  | ≤ <b>3 I</b> <sup>b</sup>                                    | -   | $\leq$ 3 l <sup>b</sup>              |
| Sediment               | -                                 | -                           | remove <sup>c</sup>                    | remove <sup>c</sup>              | -   | -                                    | remove <sup>c</sup>                      | remove <sup>c</sup>  | -   | -                                    |

#### Table 2 - Types of hot water system

a Temperature  $\geq 55^\circ C$  all day or at least 1h a day  $\geq\!\!60^\circ C.$ 

b Volume of water contained in the pipes between the circulation system and the most distant tap.

c Remove the sediment from the storage heater as required by local conditions, but no less frequently than once a year.

d Thermal disinfection for 20 minutes at 60°C, for 10 minutes at 65°C or 5 minutes at 70 °C at all delivery points at least once

a week.

e The water temperature in the circulation circuit may not fall below 50°C.

- Not required

This storage water heater is sold with a thermal disinfection cycle function not enabled for default; as a consequence, if, for any reason, one of the above said "Conditions for Legionella growth" could occur; it's hardly recommended to enable such function rotating the knob up to maximum water temperature (>60°C).

However, the thermal disinfection cycle does not kill all Legionella bacteria in the storage tank. It follows that if the water temperature setting is less than 55°C, the Legionella bacterium infection may reoccur.

Caution: the water temperature in the tank can cause immediate serious burns. Children, disabled persons and the aged are particularly at risk of burns. Check the water temperature before taking a bath or shower.



**Description of water heater** 

The power consumption data in the table and the other information given in the Product Data Sheet (Enclosure A to this manual) are defined in relation to EU Directives 812/2013 and 814/2013.

Products equipped with regulator knobs have the thermostat positioned in the setting condition at its set <ready to use> position shown in the Data Sheet (Enclosure A), used by the manufacturer to declare the appliance's energy class.

This appliance is conforming with the international electrical safety standards IEC 60335-1 and IEC 60335-2-21.

The CE marking of the appliances attests its conformity to the following EC Directives, of which it satisfies the essential requisites:

- LVD Low Voltage Directive: EN 60335-1, EN 60335-2-21, EN 60529, EN 62233, EN 50106.
- EMC Electro-Magnetic Compatibility: EN 55014-1, EN 55014-2, EN 61000-3-2, EN 61000-3-3.
- RoHS2 Risk of Hazardous Substances: EN 50581.
- ErP Energy related Products: EN 50440.
- EN 12897:2006

### Water Regulations and Byelaws

These regulations and byelaws ensure a good supply of wholesome water, and that only approved materials, pipes and fittings are used to convey water.

### **Building Regulations**

These are a statutory document and take priority over all other regulations and recommendations. The installation of an unvented hot water system of over 15 litres is classified as a "Controlled Service" and Regulation G3 applies. To meet the requirements of the regulation, installation of an unvented system should be undertaken by a "competent installer".

All installations of unvented hot water storage systems having a capacity of more than 15 litres should be notified to the relevant Local Authority by means of building notice or by the submission of full plans. It is important to note that it is a criminal offence to install an unvented hot water storage system over 15 litres without notifying the Local Authority.

### Delivery

The products are supplied with the following:

| Unvented water heater (with factory-fitted T&P model 30L) | x1 |
|---|----|
| Wall bracket  | x1 |
| Pressure relief valve set at 6 bar                        | x1 |
| Dielectric junctions                                      | x2 |
| Tundish (model 30L only)                                  | x1 |
| Expansion Vessel (model 30L only)                         | x1 |
| Check Valve (model 30L only)                              | x1 |
| Pressure reducing Valve (model 30L only)                  | x1 |

Important note: Dielectric junctions must be fitted to all models as they prevent an electrolytic reaction and safeguard against potential aggressive corrosion.

### **User instructions**

#### Recommendations

- Do not place anything under the water heater which may be damaged by a leak.
- If the water is not used for a long time:
  - > shut off power to the appliance by setting the external switch to "OFF";
  - ➤ close the water circuit cocks.
- Water heated to over 50C can cause immediate serious burns or even death. Children, disabled persons and the aged are particularly at risk of burns.

Do not attempt to service or repair the appliance.

#### **Reset/Diagnostics**

When any of the faults described below occurs, the device goes into fault status and all the LEDs on the control panel flash simultaneously.

Reset: reset the appliance by switching it off and on from the key (**A** fig.6). If the cause of the fault disappears when reset, the appliance resumes its regular operation. Otherwise, all the LEDs start to flash again and Technical Assistance must be requested to intervene.

Diagnostics: activate the diagnostics by pressing the key (A fig.6) for 5 seconds.

The indication of the type of fault is provided via 5 led  $(1\rightarrow 5 \text{ fig.6})$  according to the following diagram:

LED ref. 1 - Fault inside the board;

LED ref. 2 - Fault at the anode (in models with an active anode);

LED ref. 3 - Faulty NTC 1/NTC 2 temperature sensors (open or short circuited);

LED ref. 5 - Water over temperature detected by a single sensor;

LED ref. 4 and 5 - General over temperature (board failure);

LED ref. 3 and 5 - Probe differential error;

Exit the diagnostics by pressing the key ( (**A** fig.6) or wait 25 s.

#### Activating the "thermal disinfection cycle" (anti-legionella)

The product has the "thermal disinfection cycle" disabled by default.

The activation of the "thermal disinfection cycle" is displayed as a normal temperature setting at 60°C.

Activate this function by pressing and holding both the "ECO" and "+" keys for 4 s.; once activation is confirmed, LED 60 will flash quickly for 4 s.

Permanently deactivate the function by repeating the above steps; once the deactivation is confirmed, LED 40 will flash quickly for 4 s.

#### Adjusting the temperature and activating the functions of the device

Switch the device on by pressing the key (**A** fig.6). Set the desired temperature by selecting a level between 40°C and 80°C using the "+" and "-" buttons. During the heating phase, the LEDs (1 $\rightarrow$ 5 fig.6) related to the temperature reached by the water remain on; the subsequent ones until the temperature is set, flash progressively. If the temperature drops, for example due to water being drawn, the heating is automatically reactivated and the LEDs between the last one on (steady) and that related to the set

temperature start to flash progressively again.

When first switched on, the product is set to 70°C.

In case of a power failure or if the product is switched off using the button (**A** fig.6), the last temperature set remains saved.

Slight noise may occur during the heating phase due to the water being heated.

#### ECO EVO function

The "ECO EVO" function consists of self-learning software of the user consumption, which allows heat loss to be minimised and energy savings to be maximised. This function is active by default.

The "ECO EVO" software consists of an initial learning period of a week when the product begins to operate at the temperature indicated in the product data sheet (Attachment A) and logs the user energy demand. From the second week onwards the learning process continues so as to learn the user requirements in more detail and changes the temperature every hour to adapt it to the actual demand in order to improve energy savings. The "ECO EVO" software activates the heating of the water within the time and amounts determined automatically by the product itself according to user consumption. During the day, when no water is drawn, the product still guarantees a reserve of hot water.

Activate the "ECO" function by pressing the relevant key that lights up green.

Two operating modes are possible:

1) Manual adjustment of the temperature (see the "Adjusting the temperature and activating the functions of the device" paragraph): the manual mode is accessed with the ECO button off. In this mode, the product continues to note the user's energy demand without adjusting the temperature selected by the user. Press the "ECO" key for it to light up and the "ECO EVO" function to start, which is immediately effective in this case as the "learning process" has already been implemented;

2) ECO EVO:

- After the first week of continuous learning, the water heater always prepares the amount of hot water according to a statistical prediction of demand which is supplied in time: to do so, the temperature will be automatically determined which will always be between a Tminimum=40°C and a maximum temperature that is set by the user (by default, the maximum temperature is equal to the value shown in the data sheet [Attachment A])

- Press the ECO key for long for the eco LED to flash for about 4 s and the learning process restarts (from the first week). This is used to delete the user demand from the memory and restart (hard reset).

- Caution: when the ECO key is on and the "+/-" keys (Fig.6) or the knob (Fig.6) or the "ECO" key itself are pressed, the Eco soft mode described above is accessed (the ECO key goes off).

In order to guarantee proper ECO operation, it is recommended not to disconnect the product from the mains.

#### Anti-limescale Function:

If much limescale is detected, the product switches to limited mode, which is actually "manual" mode with the heating temperature set to 65°C and the ECO SMART function disabled.

Warning: the first 3 heating LEDs flash simultaneously (Fig. $6 \rightarrow 1;2;3$ )

### Installation instructions

Before installing the heater read these instructions in full. If you are unsure please contact our technical service department (03332407777).

Note: For further information please refer to the flow chart on page 19 which gives guidance on choosing controls.

The installation must comply with all relevant Water Regulations/Byelaws and Building Regulations.

The installer should check with the local water authority for confirmation of the maximum water supply pressure.

#### a) SITING & FIXING WARNING:

The appliance should be left packed until it is ready to be installed. When unpacking the 30 L model take care not to damage the temperature and pressure relief valve on the top of the heater.

A drain has to be provided for any water discharged through the safety valves.

Access to the heater is not normally needed on a day-to-day basis, but 300mm clearance to the front of the water heater sould be kept for servicing and maintenance

A cold water supply pressure between 1 and 3.5 bar is required (if the mains pressure is above 3.5 bar a pressure reducing valve must be installed). **Please note that turning down the stop-cock will reduce flow not pressure.** 

The outlet pressure from the reducing valve (if supplied) is 3.5 bar.

A 240 VAC; 3 kW single phase electrical supply is required.

Position the heater against the wall and mark the position of the hooked

wall bracket. Fasten the wall bracket to wall using suitable screws and wall plugs (ensure that wall is suitable to support the unit, allowing for the extra weight of water when it is full). Hang the heater on the bracket making sure that the heater is pulled well down on to the bracket, if necessary by forcing the hooks into the foam insulation.

Ensure the unit is accessible and maintains sufficient clearances to allow for service and maintenance.

Ensure the unit is installed in a place where freezing will not occur.

Ensure a suitable low level drain off cock is installed on the hot and cold plumbing system.

#### b) PLUMBING WARNING:

Note: If a valve i.e. a non return valve, water meter, pressure reducing valve or any type of valve or fitting that acts as a non return valve is installed on the cold water mains, this will prevent expansion. Therefore it will be necessary to install an expansion vessel (see pages 12&13 figs 2 & 3).

Note: If in doubt always install a pressure reducing valve (limited to 3.5bar) and expansion vessel.

The outlet from temperature and pressure relief valve/pressure relief valve must not be for any other purpose.

Take great care not to allow any swarf into the pipe work or fittings, as this might impair the operation of the safety valve(s).

The water connection may be carried out as per the following:

#### 1) Using the feed pipe to accommodate expansion (Schedule 2, Section 6: Paragraph 15 of the Water Supply (Water Fittings) Regulations 1999 and the Water Byelaws 2000, Scotland) (Fig. 1).



Do not fit any stop cocks or isolating valves within the distance required for expansion. If a pressure reducing valve is needed, due to a mains pressure of over 3.5 bar, an expansion control kit must be fitted regardless of expansion pipework installed. The expansion distances quoted are for 15mm pipes and can be approximately halved for 22mm pipes.



#### 2) Using a set of expansion controls (Fig. 2 & 3).



The model 30L is covered under the Building Regulations and therefore it is not possible to accommodate the expansion water within the system pipe work and consequently a set of expansion controls must be installed.

Note: The discharge from relief valves must be made in a safe and conspicuous manner; therefore a tundish (Kit C) is available for 10 and 15 litre units if required.

Please note that in all cases the dielectric junctions must be connected to the heater before any other connection is made (these prevent an electrolytic reaction).

Only the use of copper pipe is recommended for connection to the heater. If any other material is used it must be able to withstand 90°C at 7 bar pressure for long periods.

No valve must be fitted between the expansion/pressure relief valve and the water heater.

All other required safety components to install the model 30L are supplied as a kit with the appliance:

15mm pressure reducing valve set at 3.5bar.

Expansion vessel (charge pressure set at 3.5bar)"

#### c) DISCHARGE PIPE WORK NOTE:

## The following guidelines refer to Building Regulation G3. It is good practice to follow these guidlines for all relief valve discharge pipe work.

1) The tundish must be vertical and fitted within 600 mm of the temperature & pressure relief valve and must be located with the cylinder. The tundish must also be in a position visible to the occupants, and positioned away from any electrical devices. The discharge pipe from the tundish should terminate in a safe place where there is no risk to persons in the vicinity of the discharge and to be of metal.

2) Discharge pipes from the temperature & pressure relief and pressure relief valve may be joined together.

3) The pipe diameter must be at least one pipe size larger than the nominal outlet size of the safety device unless it's total equivalent hydraulic resistance exceeds that of a straight pipe 9 m long.

i.e. Discharge pipes between 9 m and 18 m equivalent resistance length should be at least 2 sizes larger than the nominal outlet size of the safety device. Between 18 m and 27 m at least 3 times larger, and so on.

Bends must be taken into account in calculating the flow resistance. See fig..5 and Table 2.

4) The discharge pipe must have a vertical section of pipe at least 300 mm in length, below the tundish before any elbows or bends in the pipe work.

5) The discharge pipe must be installed with a continuous fall.

6) The discharge must be visible at both the tundish and the final point of discharge, but where this is not possible or practically difficult; there should be clear visibility at one or other of these locations. Examples of acceptance are:

i) Ideally below a fixed grating and above the water seal in a trapped gully.

ii) Downward discharges at a low level; i.e. up to 100 mm above external surfaces such as car parks, hard standings, grassed areas etc. These are acceptable providing that where children may play or otherwise come into contact with discharges, a wire cage or similar guard is positioned to prevent contact, whilst maintaining visibility.

iii) Discharges at high level; i.e. into a metal hopper and metal down pipe with the end of the discharge pipe clearly visible (tundish visible or not). Or onto a roof capable

#### Fig.. 4 Suggest ways of terminating discharge pipes safely



Trapped gulley

of withstanding high temperature discharges of water 3 m from any plastic guttering systems that would collect such a discharge (tundish visible).

iv) Where a single pipe serves a number of discharges, such as in blocks of flats, the number served should be limited to not more than 6 systems so that any installation can be traced reasonably easily. The single common discharge pipe should be at least one pipe size large than the largest individual discharge pipe to be connected. If unvented hot water storage systems are installed where discharges from safety devices may not be apparent i.e. in dwellings occupied by the blind, infirm or disabled people, consideration should be given to the installation of an electronically operated device to warn when discharge takes place. Note: The discharge will consist of scalding water and steam. Asphalt, roofing felt and non-metallic rainwater goods may be damaged by such discharges.

#### Table 2

| Valve outlet size | Minimum size of<br>discharge pipe D1* | Minimum size of<br>discharge pipe D2*<br>from tundish | Maximum<br>resistance allowed,<br>expressed as a<br>length of pipe (i.e.<br>no elbow or bends) | Resistance created<br>by each elbow or<br>bend |
|-------------------|---------------------------------------|---|--|--|
| G 1/2             | 15 mm                                 | 22 mm   | Up to 9 m  | 0.8 m  |
|                   |                                       | 28 mm   | Up to 18 m   | 1.0 m  |
|                   |                                       | 35 mm   | Up to 27 m   | 1.4 m  |
| G 3/4             | 22 mm                                 | 28 mm   | Up to 9 m  | 1.0 m  |
|                   |                                       | 35 mm   | Up to 18 m   | 1.4 m  |
|                   |                                       | 42 mm   | Up to 27 m   | 1.7 m  |
| G 1               | 28 mm                                 | 35 mm   | Up to 9 m  | 1.4 m  |
|                   |                                       | 42 mm   | Up to 18 m   | 1.7 m  |
|                   |                                       | 54 mm   | Up to 27 m   | 2.3 m  |

Sizing of copper discharge pipe "D2" for common temperature valve outlets.

#### Worked example

The example below is for a G 1/2" temperature & pressure relief valve with a discharge pipe (D2) having 4 no. elbows and length of 7 m from the tundish to the point of discharge.

From Table 2

Maximum resistance allowed for a straight length of 22 mm copper discharge pipe (D2) from G 1/2" T & P valve is 9 m.

Subtract the resistance for 4 no. 22 mm elbows at 0.8 m each = 3.2 m.

Therefore the maximum permitted length equates to: 5.8 m.

As 5.8 m is less than the actual length of 7 m therefore calculate the next largest size.

Maximum resistance allowed for a straight length of 28 mm pipe (D2) from G 1/2" T & P valve equates to: 18 m.

Subtract the resistance for 4 no. 28 mm elbow at 1.0 m each = 4 m.

Therefore the maximum permitted length equates to: 14 m

As the actual length is 7 m, a 28 mm (D2) copper pipe will be satisfactory.

#### d) ELECTRICAL WARNING:

#### The appliance must be earthed

The electrical installation must be in line with the current I.E.E. wiring regulations.

A mains supply of 240 VAC 3 kW (13 amps) is required (Fig. 5)

Heat resisting cable, round 3 core 1.5 mm (to BS 6141 table 8) should be used to connect to the electrical supply through either:

- a 13 amp socket to BS 1363; or

- a double pole fused isolating switch with a contact separation of 3 mm minimum on each pole.

The cable enters the terminal compartment through a tube embedded in the foam insulation, the entrance to this tube is on the rear right hand side at the bottom.

Flexible cables are colour coded as follows:

| Brownlive              | Э |
|------------------------|---|
| Blue neutra            | I |
| Green and yellow earth | ۱ |



To enter into the terminal compartment unscrew the 2 screws on the cover. (To access the screws, remove the decorative caps on the front control access panel).

#### e) COMMISSIONING

- Check that all the necessary components are supplied and for those not factory fitted, that they are the type recommended by the manufacturer for the particular water heater.
- Check that the water heater/components are undamaged.
- Check that the discharge pipe is plumbed so that it falls continuously and that no taps, valves or other shut-off devices are installed in the pipe.

- Check that the discharge pipe drains safely to waste and is readily visible.
- Check, in the case where some components are not factory fitted, that they are marked so as to refer to the warning label on the water heater.
- Open all outlet taps.
- Turn on the mains water supply.
- Close taps in turn as water flow stabilises with no air bubbles.
- Check for leaks.
- Check that no water is passing through the safety valve(s).
- Test the operation of the safety valve(s) by lifting/turning the lever/knob, and observing that water flows through and safely to waste.
- Switch on electricity and set thermostat to at 60°C to reduce the build up of scale in hard water areas.
- Check the water heats up.
- Check that <<warning to user label>> is secure and visible on the heater and related warning labels are fitted to the controls.
- Demonstrate operation to user, including operation of safety valve(s) and what to do if it/they operate(s).
- Give this handbook to the user and discuss future maintenance.
- Drain and refill the entire system ensuring it is flushed in accordance with BS6700.



### Maintenance

#### a) For the user

In order to obtain the best performance from the heater, **the sacrificial anode must be checked every year and replaced as necessary.** If the heating element is heavily coated with scale we recommend descaling and removing any lime deposit from the heater at the time of this inspection. Where the additional cold water controls are fitted, the expansion vessel will need to be recharged by the installer.

Important note: The heater must be serviced annually. Failure to service which includes inspection and replacement of the sacrificial anode will invalidate warranty.

#### b) For the installer

#### WARNING: Switch off the power first

Access to the electrical components, the magnesium anode and water container is gained by unscrewing the 2 screws on the front cover.

If the thermal cut-out has operated the cause must be found before resetting. To drain the heater close the service valve and:

- i) for under-sink models disconnect pipes and removed the heater from the wall.
- ii) for over-sink models undo the cold water supply pipe and open a hot water tap. The heating element may be removed (after taking out the thermostat phials on model 30 L) by undoing the M6 nut.

The assembly should then be turned through  $90^\circ$  anti-clockwise to ease removal from the water container.

Once the element is free from the water container the anode may then be inspected and removed if necessary.

When reassembling the cover make sure that the regulation knob is coupled with the thermostat.

Check controls (where fitted) as per the following:

- Line strainer with the water supply turned off remove screen from strainer and clean of any detritus;
- Expansion vessel with the water supply turned off and taps open, check expansion vessel pressure and top up as necessary;
- Temperature & pressure relief valve with the water supply turned on, check manually by lifting the test lever/turning the test knob (ensure valve closes after testing);
- Expansion relief valve check manually by turning the test knob (ensure valve closes after testing);
- Discharge pipes (D1) from both temperature & pressure relief and expansion relief valve for obstructions;
- Tundish & discharge pipe (D2)- open either valve gradually to produce a full bore discharge into tundish and D2 without any back pressure;
- Pressure reducing valve check that the correct outlet pressure is being maintained by recording the pressure at an in-line terminal fitting i.e. tap.

### **Fault finding**

- Pressure and temperature valve dripping/running all the time.
   Cause: Thermal cut-out and thermostat have failed (this is only the case if the water being discharged is near to boiling).
   Mains pressure is too high. A pressure reducing valve must be fitted (see fig. 3).
- Pressure relief valve dripping/running all the time.
   Cause: Mains pressure is above 3.5 bar. A pressure reducing valve must be fitted (see fig. 2).
- 3) Dripping while unit heating. Cause: Not enough pipe work for expansion; or stop-cock, non-return valve or pressure reducing valve has been fitted on the cold mains supply (see fig. 2). If an expansion vessel has been fitted, the charge may have failed.
- 4) No hot water.

**Cause:** Thermal cut-out has operated. The heating element has burnt-out. The thermostat is faulty.

5) Milky water.

Cause: This is a result of heavily limed and oxygenated water being heated. This is harmless and the cause is the water or a loose jumper washer in the outlet tap and not the heater itself.

- No water at all.
   Cause: Valve incorrectly fitted. Debris in the mains. Mains water supply turned off.
- 7) Grey metallic deposit in the water
   Cause:Corrosion of the sacrificial anode.
   (Note: Corrosion of the sacrificial anode is normal operation of the unit)
- 8) Rapid depletion of the sacrifical anode (see 7)
   Cause: Di-electric junctions not fitted
   Water softener fitted on incoming supply to water heater
   (Softened will cause the anode to deplete more rapidly than hard water)

Note Whilst Ariston do not advise against the use of water softener devices, the end user must be advised that rapid depletion of the sacrificial anode may occur as a result of the softened water which can result in metallic grey deposit in the water.



#### The 10 and 15 litre capacity units can be installed in a number of ways. The following guidelines are designed to help the correct method prior to installation.



## WE MAKE USE OF RECYCLED PAPER

#### Manufactured by:

#### Ariston Thermo S.p.A.

Viale Aristide Merloni, 45 60044 Fabriano (AN) Tel. (+ 39) 0732 .6011 ariston.com

#### Commercial subsidiary:

#### Ariston Thermo UK Ltd

Artisan Building Hillbottom Road High Wycombe HP12 4HJ

www.ariston.co.uk e-mail: info.uk@aristonthermo.com

Customer Service: 0333 240 8777 Technical Advice: 0333 240 7777

